



Legal Release - Customer Agreement

1. Grumpy Willy In-home Pet Boarding agrees to:

- Exercise due diligence in the care of my dog(s).
- Keep its premises clean and sanitary.
- Facilitate the individual needs of my dog(s) and arrange their daily schedule and care based on these needs.
- Provide care for my dog by Grumpy Willy's staff only, without liability on Grumpy Willy's part for loss or damage from disease, theft, fire, death, escape, injury or harm to other persons, dogs, and/or property caused by my dog(s).

2. I agree to:

- Pay the boarding rate in effect plus HST on the date my dog(s) is/are checked-in to the Grumpy Willy's boarding service.
- Pay upon the pickup of my dog or the drop-off of my dog at my home or when billed by Grumpy Willy In-Home Pet Boarding.

3. I understand that:

- I am solely financially responsible for any damage or harm caused by my dog(s) while under the care of Grumpy Willy In-home Pet Boarding.
- If my dog becomes ill or seems to need medical attention, Grumpy Willy In-home Pet Boarding, in its sole discretion, reserves the right to administer aid and/or to engage the services of an available veterinarian. I will be contacted immediately and kept up to date of all health issues, recommendations by veterinarian regarding care and medications administered. Upon pick-up, I will receive all documentation regarding the vet visit and all medications dispensed with instructions on dosage, administering, care and follow-up.
- I shall pay any expenses incurred as a result of this medical attention.



4. I declare that my dog(s):

- Is in good general health and/or I've made Grumpy Willy's staff aware of any health issues/concerns.
- Has an up-to-date vaccine record with valid proof that they are current on Rabies and DHPP vaccination.
- Is on a scheduled flea/tick prevention program. I understand that if my dog(s) arrive with fleas and/or ticks they will be bathed and treated at my (owner's) expense.
- Can be placed in a secure dog run and sleeping area separate from other dogs if they exhibit inappropriate or aggressive behaviour towards other dogs or people, for the safety of all concerned. In such case, an additional charge of \$5 per day/per dog will apply.

5. I also consent and grant permission for my dog to appear in pictures, video or audio recordings, and I understand these may be used on written articles, websites and social media sites.

Grumpy Willy reserves the right to refuse boarding to any dogs if they are deemed not suitable.

I have read and understood the terms above.

PRINTED NAME OF THE OWNER

SIGNATURE OF THE OWNER

DOG(S) NAME: _____

DATE: _____